

Midlands Education

Ultrasound Courses

Terms and Conditions

Definitions

- 'you' or 'course attendee' refers to the individual purchasing and attending the Course
- 'we' or 'us' refers to Midlands Education
- 'course' refers to the in-person or online course put on by Midlands Education
- 'course fees' refers to the cost of the course, as advertised by Midlands Education. It does not include any administrative charges or payment surcharges.

By filling out the course booking form and transferring payment, the course attendee ('you') agrees to these terms and conditions. If you do not agree to these terms and conditions, you should not book onto one of our courses.

1. General Information

1.1 Course Booking is confirmed only on receipt of full fees.

1.2 We will make every effort to deliver the course as published, but there are likely to be some variations in course details, such as length of individual stations, station group allocations, patient models, phantoms, faculty etc.

1.3 Course Attendance Certificates will only be issued on completion of feedback.

2. Cancellations, Transfers and Refunds

2.1 Cancellations made by course attendees in writing more than 6 weeks before the course date will be entitled to a full refund of the course fees, though a £10 administration fee will be levied for a refund. If preferred, you can carry it over to an alternative course, whenever it is published and if there are spaces still available.

2.2 Cancellations made by course attendees in writing between 6 and 2 weeks before the course date will only be entitled to a 50% refund of the course fees, though a £10 administration fee will be levied for a refund.

2.3 Cancellations made by course attendees less than 2 weeks before the course date will not be entitled to any refund. Similarly, no shows will not be entitled to any refund.

2.4 Requests to cancel a place must be done in writing and sent to Midlands Education by email to info@midlandseducation.com.

2.5 Course attendees are able to request to transfer to a future course, if spaces on the future course are available and their vacated place can be filled, up to 2 weeks before their original course date. Requests must be done in writing, and a £10 administration fee will be levied should the request be successful.

2.6 Should a course have to be cancelled for any reason, we shall try to reschedule the course to an alternative, later date or offer course attendees places on alternative courses, if spaces are available. If this is not possible, a full refund of the course fees will be issued, minus a £10 administration fee.